

Common Ground Digest

Week of September 30, 2024

New Rep FAQs

Q: Will these changes affect a COUNTRY client's membership with the IAA Credit Union?

A: No. COUNTRY client eligibility for the IAA Credit Union has not changed. For more information, please go to the [IAA Credit Union's Membership site](#).

Q: Will COUNTRY provide office bonuses if reps move from their old lease to a new office?

A: COUNTRY will continue to utilize the current office bonus eligibility conditions and payment amounts. For more information, [visit this site](#).

Q: When will COUNTRY retrieve its corporate property and files from leased space at the county farm bureau?

A: COUNTRY plans to leave its corporate office furniture for the county farm bureau's use as of the agreed upon lease termination. COUNTRY will remove all other corporate property before that date, including any corporate files, technology hardware (monitors, laptops), technology cables, office equipment (printers, copiers, etc.) and supplies. Priority for removal will be for those county farm bureaus with the earliest lease termination dates. Please notify COUNTRY of any old files and similar items that need to be removed by sending an email to: office.coordinator@countryfinancial.com.

Q: Will COUNTRY be removing office equipment, tech cabling, etc. if a rep enters into a direct lease with the county farm bureau?

A: If a rep enters into a direct lease to remain at the county farm bureau location, the rep may request that office equipment, tech cabling etc., remain in the office. The rep should contact Agency Administration at office.coordinator@countryfinancial.com to identify the location as an [Authorized Office](#) and to request that the office equipment, tech cabling, etc. remain at that location.

New COUNTRY client FAQs

Q: Will these changes affect a COUNTRY client's membership with the IAA Credit Union?

A: No. COUNTRY client eligibility for the IAA Credit Union has not changed. For more information, please go to the [IAA Credit Union's Membership site](#).

New County Farm Bureau client FAQs

Q: When will COUNTRY retrieve its corporate property and files from leased space at the county farm bureau?

A: COUNTRY plans to leave its corporate office furniture for the county farm bureau's use as of the agreed upon lease termination. COUNTRY will remove all other corporate property before that date, including any corporate files, technology hardware (monitors, laptops), technology cables, office equipment (printers, copiers, etc.) and supplies. Priority for removal will be for those county farm bureaus with the earliest lease termination dates.

Please notify COUNTRY of any old files and similar items that need to be removed by sending an email to: office.coordinator@countryfinancial.com

Q: Will COUNTRY be removing office equipment, tech cabling, etc. if a rep enters into a direct lease with the county farm bureau?

A: If a rep enters into a direct lease to remain at the county farm bureau location, the rep may request that office equipment, tech cabling etc., remain in the office. The rep should contact Agency Administration at office.coordinator@countryfinancial.com to identify the location as an [Authorized Office](#) and to request that the office equipment, tech cabling, etc. remain at that location.
