



Your Auto Claim Checklist

If you get into an accident and have to file a claim, you want the process to be as easy as possible. We've created this handy checklist, so you'll know exactly what you need.

First off, make sure you're okay. If you or someone else is injured, call 911 immediately.

If everyone is okay and you're ready to file a claim, the checklist will help you prepare for the questions we'll ask. An accident can be scary and confusing, so don't worry if you don't know all of this information right away. We'll work with you to get the details we need to start your claim.

How do I arrange a tow?

Call **866-COUNTRY (866-268-6879)** or use our mobile app to request Roadside Assistance. You can also contact your repair shop to see if they offer towing services.

[Auto Claims FAQ](#) →

Checklist

- Names of everyone involved in the accident, including any witnesses
- Your telephone numbers, including home, work and cell numbers
- The primary contact for the claim
- Your policy number (found on your insurance card)
- Date and location of damage
- Description of damage/crash
- Description of injuries to you, your passengers or others
- Vehicle info including makes, models, year and license plate numbers
- Police department info including department name, report number and a description of any tickets related to the accident

